

ANNUAL REPORT

A Year in Review: 2021



The Avenue



ANNUAL REPORT

The Avenue Family Network, Inc. is Accredited by the Council on Accreditation and is a 501(c)(3) charitable organization.



An aerial photograph of a two-lane asphalt road that curves through a dense, lush green forest. The road is light gray with white lane markings. The surrounding trees are vibrant green, and the overall scene is peaceful and scenic.

A MESSAGE FROM THE Chief Executive Officer

Dear Friends,

First, I would like to thank Joseph Goepfrich for his years of service to The Avenue Family Network, Inc. Under Joe's direction the Avenue has been able to serve countless individuals and families in Berrien, Cass, and Van Buren Counties for many years. His dedication and commitment to The Avenue is appreciated more than he will ever know! Joe officially retired at the end of 2021. We wish his family a lifetime of happiness.

I became the new leader of The Avenue in early November 2021. I have learned much about the organization and continue to acquire more knowledge every day. The pandemic continued to limit our services in 2021 but we are finally seeing improvements on this front. Along with many other businesses, we have struggled with finding employees in this new era. We continue to offer services and bring back clients as we are able.

Rest assured that The Avenue Family Network, Inc. is here and continues to seek ways to strengthen our services and welcome community members into programming. We are also looking at opportunities to broaden our scope of services to fit the needs of our service area. I look forward to many years of serving the community.

Nancy DuBois
CEO, The Avenue Family Network, Inc.

TEAM MEMBERS

BOARD OF DIRECTORS, MANAGEMENT TEAM

BOARD OF DIRECTORS

PAMELA PANCOAST
PRESIDENT

ELLIOTT BERLIN
SECRETARY

ALEX MOORE
TREASURER

LISE BLACK
PAST PRESIDENT, MEMBER

JANET REIMANN
MEMBER

BARBARA SISTRUNK
MEMBER

DR. ERIC LESTER
MEMBER

CHRISTINA FRANK
MEMBER

MANAGEMENT TEAM

Nancy DuBois
Chief Executive Officer

Robin McGinnis
Chief Operations Officer

WAYNE SAWYER
Chief Financial Officer

Jessica Christner
Chief Human Resources Officer

DIVISIONS OF THE AVENUE

HARBOR HOUSE ADULT DAY SERVICES

Your loved ones will be helped with their special needs including memory loss or impairments such as Alzheimer's disease, dementia, stroke, Parkinson's disease, or other physical impairments.

Harbor House is located in Benton Harbor, MI, and welcomes those that are socially isolated or lonely, developmentally disabled adults, and those limited in their ability to function independently. We also provide a rest from caregiving responsibilities to those who need it.

SHOREMARK HOMECARE ADULT IN-HOME SERVICES

Shoremark Homecare offers assistance to seniors, disabled persons and those with chronic conditions in their own homes so they can retain their independence. Clients receive caregiving with compassion, empathy, respect, and dignity.

Staff support is available to provide our clients with medication reminding and help with doctor visits and fall & safety monitoring. Additional services include light housekeeping, meal prep and laundry. Clients also receive help with bathing, grooming and dressing.

WEST MICHIGAN GUARDIANSHIP

The goal of the program is to meet individual needs in the least restrictive environment possible. Clients may be suffering from dementia or have been victims of fraud, neglect or abuse. They may also be developmentally disabled or mentally ill adults or any adult who is in a vulnerable or dangerous situation.

Guardianship case managers are certified by the National Guardianship Association, which requires passing an extensive examination that covers every aspect of Guardianship rules and regulations

CORA LAMPING CENTER FOR SURVIVORS OF DOMESTIC & SEXUAL

Survivors are offered services needed to develop safe, healthy, and meaningful lives for themselves and their children through positive encouragement and empowerment. This includes shelter services for clients and their dependent children, 24-hour helplines, legal advocacy, counseling, support groups, case management and help with basic needs.

In honor of a woman who stood up when others sat down, we strive to empower strength in every survivor. They are #CORASTRONG.

AUTUMN HOUSE ADULT DAY SERVICES

Located in Paw Paw, MI, Autumn House welcomes those that are socially isolated or lonely, developmentally disabled adults, and those limited in their ability to function independently. We also provide a rest from caregiving responsibilities to those who need it.

Your loved ones will be helped with their special needs including memory loss or impairments such as Alzheimer's disease, dementia, stroke, Parkinson's disease, or other physical impairments.

DONORS

The Avenue Family Network, Inc. expresses its sincere gratitude to those who provided us with voluntary financial support during the fiscal year period of October 1, 2020 to September 30, 2021.

Every effort has been made to include recognition for all donations received, except for those who wish to remain anonymous.

Thank you to all who have supported us while we navigate the uncertainty of the covid-19 pandemic in order to continue serving those in need.

MISSION PARTNER

Berrien Community Foundation
Bonnie Benson
Hanson Family Foundation
United Way of Southwest Michigan

MISSION ASSOCIATE

The Avenue Family Network Auxiliary

BOARD PARTNER

Bill Nygren Foundation
DTE Foundation
Gordon Food Service
The Flamingo Fund
Pam Pancoast

ADVISOR

Berrien County Bar Association
DK Botique
Four Winds Casinos
Freeosk
Michigan Masons Lake Shore Lodge #298
Schwab Charitable

PATRON

John H. and Mary E. Banks
Barnabas Foundation Stewards Fund
Culture, Need & Heritage Foundation
Altressa Drummond
Joseph K. Goepfrich
Susan Gottstein
Home Depot
Michigan Coalition to End Domestic & Sexual Violence
Darryl J. and Wendy R. Mulder
St. John's Evangelical Lutheran Church
Richard Vavra-Musser
Jeffery A. and Lona D. Vogie
Whirlpool Corporation
Women's Service League

FRIEND

John & Rajeon Alexander Family Fund
Ameriprise Financial
Ron & Sarah Burchfield
Chapel Hill United Methodist Church
Church of Jesus Christ of Latter-Day Saints
Delta Sigma Theta Sorority
First Congregational Church
Jay Goebel
Mary Knapp
Meryle M. Merritt
New Buffalo Lions Club
Network For Good
Chris A. & Wendy Nielsen
Janet A. Reimann
Michael Sepic
Shinka Sustainability Consultants, LLC
St. Joseph First United Methodist Church
Stevensville United Methodist Church
United Way of Greater Cleveland
Judith A. Wheeler

DONOR

Amazon Smile
Mary Anne Anselmino
Ballard, Perry O. and L. Annette
Barnstormers Pizza
Ann Barz
Anthony P and Judith S Belski
Benton Charter Township Police Department
Berez & Associates, PLC
Deborah Bennett Berez
Brian Berger
Berrien Community Found - Curtis Family Fund
Berrien Community Found - The Edward & Lucille Eisele
Berrien Unitarian Universalist Fellowship
Bethel Christian Recreation Center
Lise A Black

Bridgman High School Key Club

Melinda Brott
James R and Sue Ann Burch
Judith A and Jim Cassidy
Robert L Catania
Gregg Chandler
Tracy Chandler
Linda Cheek
Lisa Congleton
Melodie Culverhouse
Tracy Cummings
Heidi Deja
Delta Sigma Theta Sorority
Rick and Dyana DeVries

Michelle Diamond
Mark and Marianne Dine
Bill Dineen
Marion Douce
Mark J. and Charlene A. Duymovic
Allen R. and Ruth A. Edlefson
Edward Jones Trust Co
Edward and Lucille Eisele
Muril Elkims
Family Dollar
Lorne Fell
Fidelity Charitable Gift Fund
First Assembly of God, Blue Roof Church
First United Methodist Church of Riverside
Michael and Deanna Fortier
Christina Frank
Donna Frett
Richard E. and Patricia J. Gedert
Stacy Gerharz
Ruth Gilstap
Jackie Goebel
Carl and Mary Goff
Grace Evangelical Lutheran Church
Lynne Haak
Harbert Community Church
Peg Harmon
Malisha Harrington
Jinx Heaton
Victoria Lee Holt
Marlene K Holubar
Daniel F. Hopp
Mary Horne
Colleen and Thomas Hurst
Mary and Michael Johnson
Donald A. and Diana J. Kamp
Nancy Kiernan
Skylar Kleindienst
Kim Koch
Daverly J. and Charles Kozup
Barbara J. Kubisiak
Stephanie Mack
Marie Maloney
William D. and Jane Marohn
Judy Matthews
John and Catherine McNair
Meijer
Midwest Energy & Communications

MOMS Club of Saint Joseph
Jennifer Moore
Druvis Morass
David Morin
Alan and Danielle Mottl
Thomas C and Judith M Muntz
Annette Newnum
Darla Nickel
Kelly M Nightingale
Old St Joseph Neighborhood Preservation Assoc
Olive Cart
Papa Vino's Italian Kitchen
Paris Purse
Kathy Peirce
Joseph C. and Diane M. Petlick
Maud Preston Palenske Memorial Library
Yolonna Ramsey
Roderick Rasmussen
Kyra Richter
Riverwood Center
Kim Rochefort
Wayne Sawyer
David A and Cathy J Schaffer
Gordon D. and Niki J. Schreiber
Angela Schullo
Sherwin Williams
Jane Sherwin
Thomas and Helen E. Sinn
Sister Lakes Brewing Company
Jim and Mary Spiegel
Robert L and Carol M Starks
Mark and Kathleen Stone
Sarah Strait
Lisa Tarpoff
Kiley Taylor
James F. Temple
The Readiness Center
Terrence M. and Sally Thomas
United Way of Greater Atlanta
Gloria L. Veres
Watermark Brewing Company, LLC
Margaret A. and Dennis Willemin
Peter C and Stephanie Wind
James and Jaclyn Winship
Michael and Susan Wood
Elaine and Thomas Yeager



VOLUNTEERS

The Avenue Family Network, Inc. owes much of our success over the years to the volunteers who have given their time, energy, expertise, and compassion to each of the Divisions within our organization.

The pandemic restricted our normal volunteering levels 2021. We are looking forward to welcoming our volunteers back on the other side of COVID-19.


We would like to thank The Church of Jesus Christ of Latter-Day Saints that assisted us on several occasions.

The Avenue Family Network Auxiliary provides funding and volunteers to help support the overall mission of The Avenue and each Division. -Thank you!



FUNDING PARTNERS

THE AVENUE FAMILY NETWORK AUXILIARY
BERRIEN COMMUNITY FOUNDATION
BERRIEN COUNTY COMMISSION
CAREWELL SERVICES AREA AGENCY OF AGING 3b
FEMA
FEEDING AMERICA
MICHIGAN DEPARTMENT OF HEALTH AND HUMAN SERVICES
MICHIGAN STATE HOUSING DEVELOPMENT AUTHORITY
PACE
REGION IV AREA AGENCY ON AGING
RIVERWOOD COMMUNITY HEALTH
UNITED WAY OF SOUTHWEST MICHIGAN
USDA
VAN BUREN COUNTY COMMUNITY MENTAL HEALTH
VETERAN'S ADMINISTRATION



HONORARIUM & MEMORIAL GIFTS

IN MEMORY OF

Sandra Landis

DONORS: The Avenue Family Network Auxiliary,
The Edward & Lucille Eisele Fund-Berrien Community Foundation

IN MEMORY OF

Nick State

DONORS: Gregg Chandler, Jane Sherwin, Mark &
Marianne Dine, Janet A Reimann, Mark & Kathleen
Stone, Gordon D & Niki Schreiber, and The Avenue
Family Network Auxiliary

PURPOSE: Harbor House

IN HONOR OF

Pam Pancoast

DONORS: Thomas C &
Judith M Muntz

IN MEMORY OF

Gene Robinson

DONOR: The Avenue Family
Network Auxiliary

IN MEMORY OF

Susan Richards

DONORS: Kyra Richter
Margaret A & Dennis Willemin

PURPOSE: Cora Lamping Center

IN MEMORY OF

Nancy Racine

DONORS: Heidi Deja

IN HONOR OF

KATHY HAMMOND

DONOR: Mark J & Charlene A Duymovic

PURPOSE: HARBOR HOUSE

IN MEMORY OF

Allen McKee

DONOR: The Avenue Family
Network Auxiliary

IN MEMORY OF

Douglas Landis

DONOR: The
Avenue Family
Network Auxiliary

IN MEMORY OF

Marsha Ferdon Bredemann

DONOR: Joseph K Goepfrich

IN MEMORY OF

Maria "Lupe" Hopp

DONOR: Daniel F Hopp

IN MEMORY OF

**John Thomas
Butler**

DONOR: The Avenue Family
Network Auxiliary

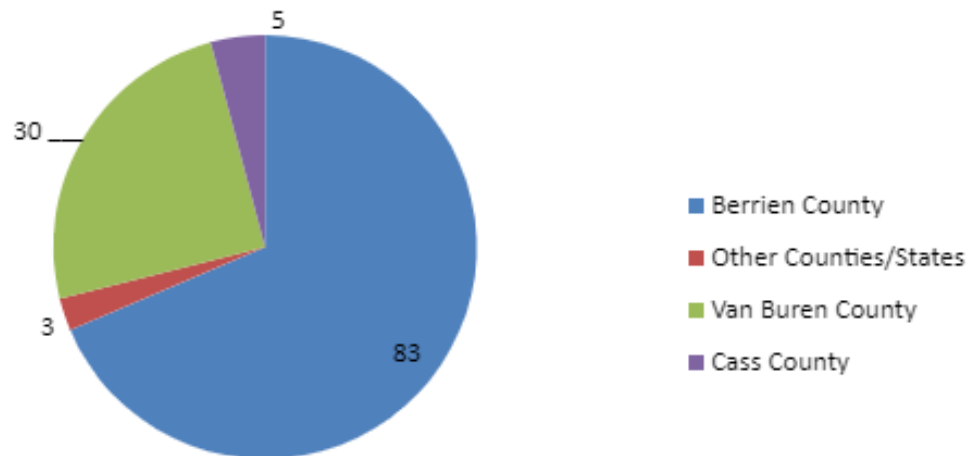
IN MEMORY OF

Judy Whittier

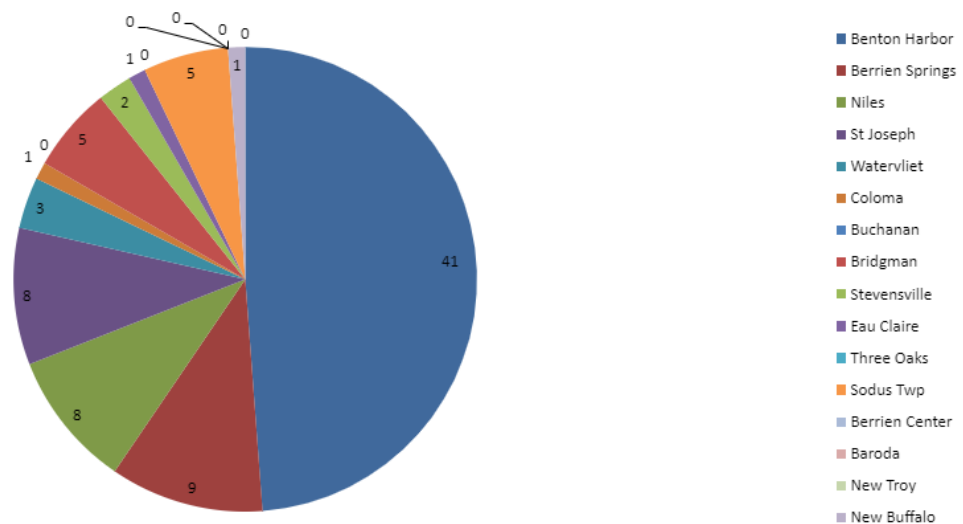
DONOR: The Avenue Family Network Auxiliary

CLIENTS

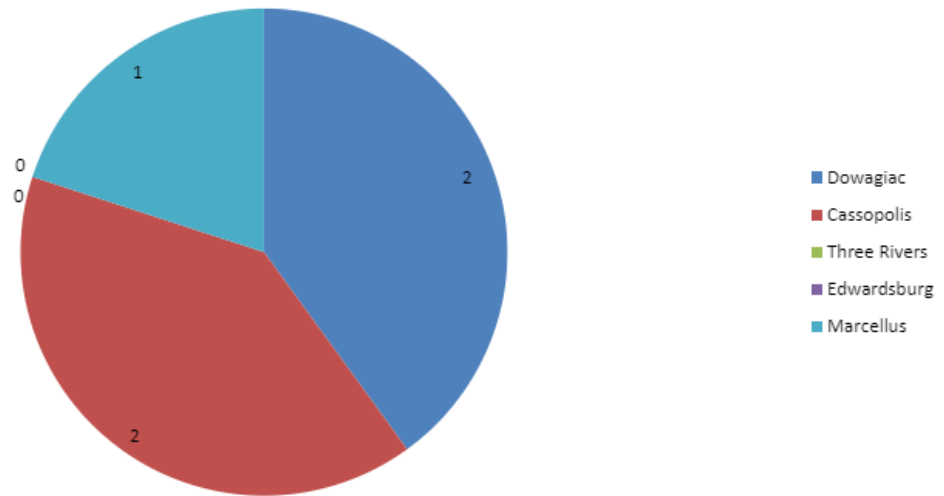
**Unduplicated Client Count by County
12 months ending 9/30/2021**



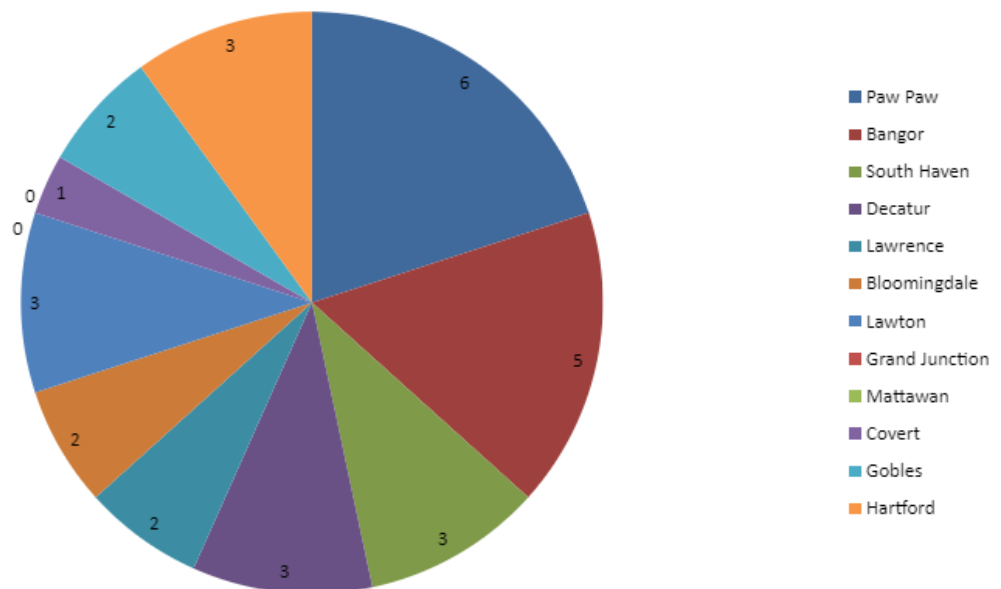
**Unduplicated Client Count by Berrien County Locations
12 months ending 9/30/2021**



**Unduplicated Client Count by Cass County Location
12 Months Ending 9/30/2021**



**Unduplicated Client Count by Van Buren County Location
12 Months Ending 9/30/2021**



FINANCIALS

Fiscal Year 2021 was different than any other year at The Avenue Family Network, Inc. Our Adult Day Services divisions were able to reopen at limited capacity after fully being shut down for numerous months from the effects of the COVID-19 Pandemic in 2020. But operations in 2021 never returned to pre-COVID capacities.

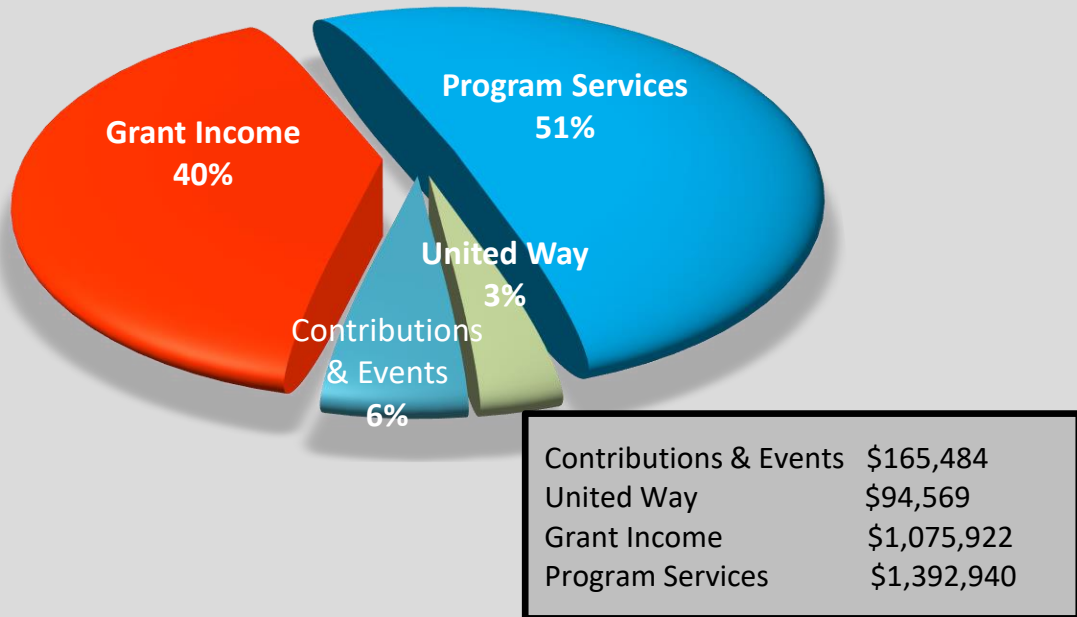
Understandably, local and State mandated social distancing and safety protocols continued. Unable to return to our necessary levels of business we were also challenged due to the labor shortages many businesses were experiencing, causing operating income to be substantially reduced. Other divisions faced additional new expenses that were necessary to assure the safety of clients and essential team members.

The organization was able to secure a second Payroll Protection Plan loan from the US Small Business Administration, which provided the necessary cash to remain operational. The loan was subsequently forgiven in accordance with the loan provisions and was recorded as a pledge receivable at the end of the fiscal year. Without this support, and other generous grants and donations, a substantial loss would have been reported in our financial statements. We are grateful for the support we received to help us remain stable and sustainable financially throughout the extraordinary challenges caused by COVID-19.

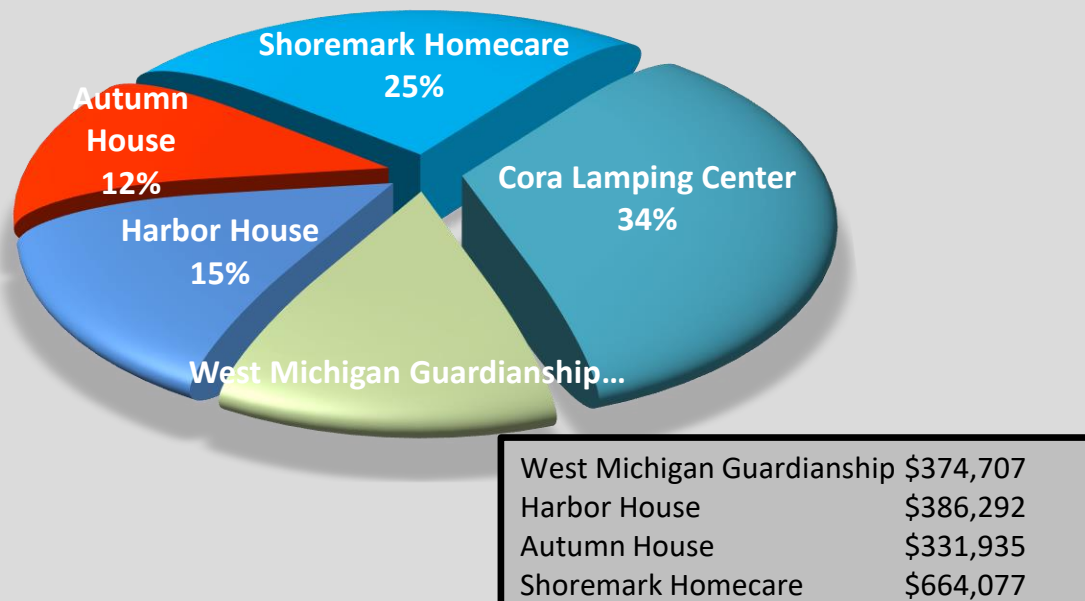
Every effort has been made to report accurate financial information in this annual report. Readers of this report are encouraged to check our website for the fiscal year 2021 audited financial statements, which provide further detailed information. The financial information presented in this annual report may differ slightly from the audited financial statements due to audit adjustments made after the publication of this report.

FINANCIALS: Revenue

Fiscal Year 2021 - Sources of Income

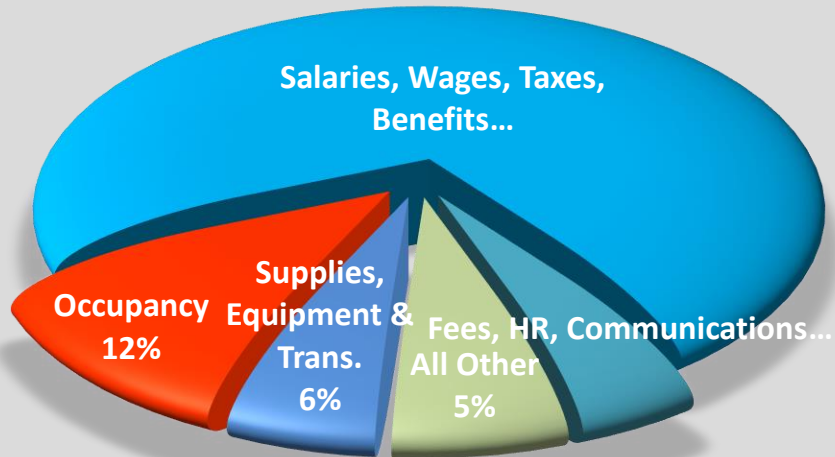


Fiscal Year 2021 - Revenue By Division



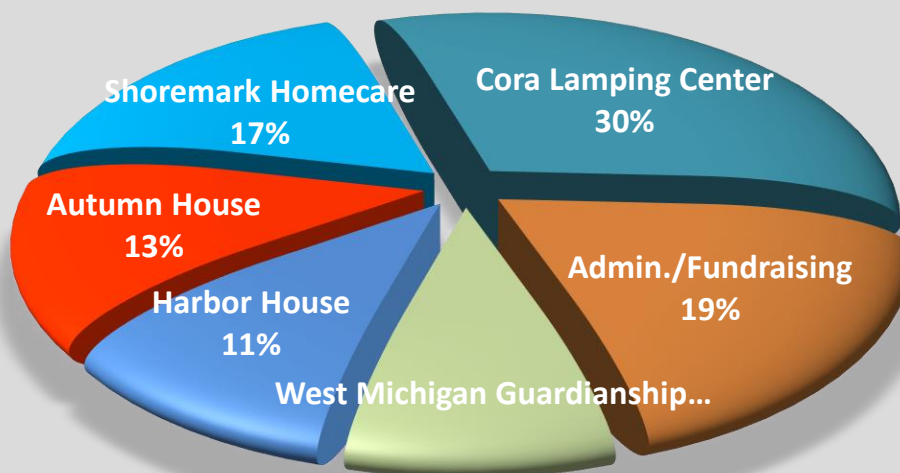
FINANCIALS: Expenses

Fiscal Year 2021 - Major Expenses



Fees, HR, Communication	\$175,910
Supplies, Equip. & Transport.	\$150,667
Occupancy	\$305,158
Salaries, Wages, Taxes & Ben.	\$1,827,560

Fiscal Year 2021 - Major Expenses by Division



West Michigan Guardianship	\$259,913
Harbor House	\$286,881
Autumn House	\$331,584
Shoremark Homecare	\$435,593
Cora Lamping Center	\$788,028

The Avenue Family Network, Inc.

(269) 925-1725

info@theavenue.ngo

www.TheAvenue.ngo

Location:

2450 M139, Benton Harbor, MI 49022

Mailing:

P.O. Box 8789, Benton Harbor, MI 49023



The Avenue
FAMILY NETWORK, INC.

ANNUAL REPORT - 2021